

SUPPLIER & CUSTOMER QUALITY ASSURANCE SUPERVISOR

We are currently looking to hire a SUPPLIER & CUSTOMER QUALITY ASSURANCE SUPERVISOR for our team.

MAIN ACTIVITIES AND RESPONSIBILITIES:

- Act as the primary quality contact for customers and suppliers.
- Respond to customer complaints, inquiries, and feedback in a timely and professional manner.
- Responsible to coordinate the team for fulfillment of 8D reports
- Ensure timely closure of issues and implementation of corrective/preventive actions.
- Maintain complaint databases
- Manage of the supplier issues
- Leading of Incoming quality control staff

REQUIREMENTS:

- Degree in Engineering or a relevant technical field
- Minimum 3 years of experience in Quality Assurance, preferably in a manufacturing or industrial environment. Proven experience with supplier quality and customer-facing quality roles
- Strong knowledge of 8D methodology and root cause analysis techniques
- Familiarity with quality standards such as ISO 9001 and IATF 16949
- Capable of coordinating corrective and preventive actions effectively
- Excellent analytical and problem-solving abilities
- Proficiency in Microsoft Office (Excel, Word, PowerPoint) and quality-related software
- Capable of coordinating corrective and preventive actions effectively
- Fluent verbal and written English
- Ability to lead and motivate Incoming Quality Control staff
- Ability to work under pressure and

WHAT WE OFFER:

- Competitive salary and bonus related to performance;
- Great and supporting working environment;
- Possibility to work and grow into international company;
- Additional health insurance;
- Monthly, quarterly and annual bonuses;
- Food vouchers 200 lv